

Lifetime Warranty

PROJECT NAME: Click or tap here to enter text.

DATE: 9/23/2021

IES JOB NUMBER: Click or tap here to enter text.

IES provides a lifetime warranty of IES' workmanship on any cabling system installed. IES will correct free of charge problems resulting from IES' workmanship providing there have been no alterations, additions, or changes to the installation by personnel other than IES.

IES shall warrant all IES provided cabling materials and equipment after installation acceptance on the customer's site against defects for a period of five years. IES is authorized to extend a performance warranty for any installed Systemax, CommScope, Siemon, Leviton/Berk-Tek, Ortronics, Panduit, or Corning certified system, where applicable.

IES shall not be liable for any damages, including incidental or consequential damages, expenses, costs, profits, lost savings or earnings, lost or computed data, or other damages resulting from IES' workmanship, or the use or misuse of the equipment or items installed, added, changed, moved, or repaired by IES.

This warranty is limited to the correction of the problem, and it does not apply when a problem is due to force majeure, normal wear and tear, damage, misuse, negligence, or abuse by the original purchasers or their employee, agents, or representatives. The warranty does not apply to existing items that were not installed, added to, changed, moved, repaired, or altered from the original design or performance standards by anyone other than an IES employee.

RETURN POLICY: Customer acknowledges that this is a non-cancelable Purchase Agreement. If Customer elects to return any material or equipment delivered as part of this Purchase Agreement, it must be unused and in its original packaging. Customer will be liable for any restocking or similar return fees incurred by Contractor, at a rate equal to the amount charged to Contractor, on all returned material and equipment. Customer will also be liable for any and all labor hours performed at the Contractor's standard hourly rate. Contractor shall have the right to suspend work and/or terminate this Purchase Agreement upon notice and without further liability, if the Customer defaults on its payment obligations hereunder and such default remains uncured after seven (7) days written notice.

Company Name

Street Address | City, ST ZIP