

Audio Visual Warranty

PROJECT NAME: Click or tap here to enter text.

DATE: 1/3/2024

IES JOB NUMBER: Click or tap here to enter text.

Standard Warranty: IES warrants the Audio Visual System furnished to be free from defects in workmanship (i.e., cables, connections, structures) failure for a period of **one (1) year** from the date of acceptance or first beneficial use, whichever occurs first. Warranty service for such defects will be handled reasonably and timely from the time the Owner or their agent notifies IES.

Warranty does not apply to any product that has been subject to misuse, neglect, accident, or operational error.

Optional One Year Service Contracts are available.

NOTES

- All work is scheduled for regular business hours unless otherwise noted. There is an additional charge for work scheduled on nights or weekends.
- Technicians must have free and clear access to all areas being cabled.
- Adequate conduit space is required for all AV cabling.
- All electrical is provided and installed by others.
- Any changes to the scope of work must be submitted in writing prior to work being performed.
- Permits, if required, are included.
- Proposal is valid for a period of 15 days from the date.

PRICE

The proposal's total lump sum includes all tax, material, labor, equipment, supplies, and miscellaneous expenses. The proposal excludes any adds, moves, or changes during the project, which will be billed separately from the original proposal. Progress billing will be in effect. A 50% deposit is required upon equipment arriving on the customer site.

Company Name

Street Address | City, ST ZIP

Lifetime Warranty

PROJECT NAME: Click or tap here to enter text.

DATE: 1/3/2024

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IES provides a lifetime warranty of IES' workmanship on any cabling system installed. IES will correct free-of-charge problems resulting from IES' workmanship, providing there have been no alterations, additions, or changes to the installation by personnel other than IES.

IES shall warrant all IES-provided cabling materials and equipment after installation acceptance on the customer's site against defects for a period of five years. IES is authorized to extend a performance warranty for any installed Systemax, CommScope, Siemon, Leviton/Berk-Tek, Ortronics, Panduit, or Corning-certified system, where applicable.

IES will not be liable for any damages or costs, including indirect or consequential damages, lost profits, savings, or earnings, lost or computed data, or any other damages resulting from the actions or use of equipment or items that have been installed, added, changed, moved, or repaired by non-IES personnel.

This warranty is limited to the correction of the problem, and it does not apply when a problem is due to force majeure, normal wear and tear, damage, misuse, negligence, or abuse by the original purchasers or its employees, agents, or representatives. The warranty does not apply to existing items that were not installed, added to, changed, moved, repaired, or altered from the original design or performance standards by anyone other than an IES employee.

Company Name

Street Address | City, ST ZIP

Special Systems Warranty

PROJECT NAME: Click or tap here to enter text.

DATE: 1/3/2024

IES JOB NUMBER: Click or tap here to enter text.

Standard Warranty: IES warrants the Special Systems furnished to be free from defects in workmanship (i.e., cables, connections, structures) failure for a period of **90 days** from the date of acceptance or first beneficial use, whichever occurs first. Warranty service for such defects will be handled reasonably and timely from the time the Owner or their agent notifies IES.

Manufacturer's equipment warranties are of varying lengths (usually 1-3 years). IES will warranty this equipment for the term established by the manufacturer on a depot basis only. Deliver warranty repair equipment to **IES Attention: Service Department**. Please include a copy of this form with each piece of equipment.

Warranty does not apply to any product that has been subject to misuse, neglect, accident, or operational error.

Optional One Year Service Contracts are available.

NOTES

- All work is scheduled for regular business hours unless otherwise noted. There is an additional charge for work scheduled on nights or weekends.
- Technicians must have free and clear access to all areas needed for the repair.
- All electrical is provided and installed by others.
- Any changes to the scope of work must be submitted in writing prior to work being performed.
- Permits, if required, are included.
- Proposal is valid for a period of 15 days from the date.

PRICE

The proposal's total lump sum includes all tax, material, labor, equipment, supplies, and miscellaneous expenses. The proposal excludes any adds, moves, or changes during the project, which will be billed separately from the original proposal. Progress billing will be in effect.

Company Name

Street Address | City, ST ZIP